

Privacy Policy for Compliance with GDPR

1. General

This policy ("Privacy Policy") describes how Thurne TeknikAB, corporate identity number 556262-5862, Lugnets Alle 1, 120 65 Stockholm, Sweden. E-mail: info@thurne.se, hereinafter referred to as "Thurne", collects, uses, discloses and stores your personal information.

You should always feel confident when you submit your personal information to us. We want to demonstrate with this Privacy Policy how we ensure that your personal information is processed in accordance with applicable privacy laws.

2. Personal Data Responsible

Thurne is the Personal Data Responsible for the processing of your personal data and is responsible for such treatment in accordance with applicable law.

3. When do we process your personal information?

3.1 In order for you to receive a quotation, proposal, purchase our goods or services or contact us for service or information, we must collect and process personal information about you.

3.2 Thurne collects and processes personal information about you when completing a purchase at Thurne, shows interest by contacting Thurne, visiting an event such as a Thurne trade fair or when you are in contact with Thurne.

3.3 Thurne also collects information about you as long as you are an active customer or if Thurne has warranty commitments to you. We collect purchase history, what offers you have been interested in, by reading an email or clicking a link in a send out.

4. What personal data do we treat about you?

The personal information Thurne collects and treats about you is:

- Name
- Address to the Company
- Company
- Phone number and e-mail connected to the Company
- Information about your purchases and requests

5. Why do we treat information about you?

Thurne treats your personal information for different purposes. Mainly, Thurne processes your personal information in order to:

- Comply with our obligations to you as a customer, such as execution of purchase orders, invoicing and support;
- Enable general customer care and customer service, such as answering questions and correcting incorrect information;
- Manage the customer relationship and provide our services;

- Provide information and direct marketing, by mail, e-mail and telephone regarding the products and services of Thurne;
- Provide relevant information and custom offers in newsletters as well as on the web;
- Improve our customer offering, such as development of services, products and features;
- Prevent fraud and risk management; and
- Follow applicable legislation, such as accounting laws.

The data can also provide basis for market and customer analyzes, market research, statistics, business tracking and business and method development related to the purchase of goods and services.

6. Reason for our processing of your personal data

6.1 Thurne bases the processing of your personal data on a number of legal bases. These are described in this section.

6.2 We process your personal information in order to fulfill the agreement with you as a customer, such as to make orders, purchase and to fulfill our obligations to you, such as warranty and service commitment. Based on this legal basis, we treat data such as your purchases, your interaction with Thurne, and your interest in our offerings and products in order to fulfill our commitment to providing you with personal offers.

6.3 In some cases, Thurne may have a legal obligation to process your personal information. This applies, for example, to the processing of personal data we perform in order to meet the requirements of the Accounting Act.

7. Summary of our personal data processing

Purpose	Legal basis	Categories of personal data	Shelf life
A. To administer, catalog, develop and deliver our goods and services as well as provide warranty & support	To complete contracts for purchase or rent as well as to provide service and spare parts during product life.	<ul style="list-style-type: none"> · Name, address, telephone number and e-mail · Geographic information · Information about purchased product 	As long as purchased product is useful and in use and any future in need of service and spare parts are available. Customer has at any time the right to contact Thurne for deletion of all data and obtain confirmation.
B. To make sure that legal requirements are complied with,	Legal obligation	<ul style="list-style-type: none"> · Name, address, telephone number and e-mail 	As long as we are required to store the data

Purpose	Legal basis	Categories of personal data	Shelf life
such as the Accounting Act		<ul style="list-style-type: none"> - Geographical information Geographic information 	in accordance with applicable law
To market Thurne and goods and services by mail, e-mail and telephone. Interest-weighting · Name, address, telephone number and e-mail	Balancing of interests	<ul style="list-style-type: none"> - Name, address, telephone number and e-mail - Geographic information 	Five years after you last been active with Thurne. For example, by shopping with us or contacting us

8. Marketing and information

8.1 Thurne can process your personal information and which of our products, services and offers you have been interested in, which of our newsletters you interacted with and which of your events you have reported to, details of your purchases, to provide you with offers we believe suits you and invites you to events we think you would like to go on.

8.2 You may object to the above processing of your personal information at any time and request that these be deleted. You can do this by calling Thurne at +46 8 5576 9300 or by e-mail to info@thurne.se When Thurne has received your notification, Thurne will stop processing your personal information for this purpose.

9. How long do we save data about you?

Your personal information will only be stored as long as there is a need to save them to fulfill the purposes for which the data was collected in accordance with this Privacy Policy. Thurne may save the data for longer if necessary to comply with legal requirements or to guard Thurnes legal interests, such as if there is a legal process going on.

10. Who do we provide personal information to?

Thurne will not disclose your personal information to third parties.

11. Change of Privacy Policy

11.1 Thurne is entitled to change the Privacy Policy at any time. Thurne will promptly notify you of changes to the Privacy Policy through our website.

12. The protection of your personal data

You should always feel confident when you submit your personal information to us. Thurne has therefore taken the security measures needed to protect your personal data from unauthorized access, change and deletion. For example, all data is stored in a database that is protected by permission management and firewall.

13. Your rights

13.1 Thurne is responsible for processing your personal data in accordance with applicable legislation.

13.2 Thurne will, at your request or on its own initiative, correct, disassociate, delete or supplement any information that is found to be incorrect, incomplete or misleading.

13.3 You are entitled to request:

a. Access to your personal information. This means that you are entitled to request a registry outline of the processing we conduct regarding your personal data. You are also entitled to receive a copy of the personal data being processed. You are entitled, once a calendar year, through a written application, to receive free of charge a registry extract from which personal data are registered about you, the purpose of the treatment and to which recipient the information has been provided or to be disclosed. You also have the right to receive information on where the data has been retrieved if personal data have not been collected from you, the existence of automated decision making (including profiling) and the predicted period during which the data will be stored or the criteria used to determine this period. You also have the right to obtain information about your other rights listed in this paragraph in the registry extract.

b. Correction of your personal data. We will prompt you to correct the incorrect or incomplete information we process about you as quickly as possible.

c. Deletion of your personal data. This means that you are entitled to request that your personal data be removed if they are no longer necessary for the purpose for which they were collected. However, there may be legal requirements that we cannot immediately delete your personal data in, for example, accounting and tax laws. We will then end the processing done for purposes other than complying with the legislation.

d. Restriction of treatment. This means that your personal information is marked so that they can only be processed for certain delimited purposes. For example, you may request a limitation when you consider your information incorrect and you have requested a correction under item 12.3 b). Meanwhile, the accuracy of the data is investigated, their treatment will be limited.

13.4 Thurne will notify each recipient of the personal data provided in accordance with paragraph 10 above regarding any corrections or deletion of data, as well as limitation of processing of data.

13.5 You are entitled to data portability. It implies the right to, under certain conditions, extract and transfer your personal data in a structured, widely used, and machine-readable format to another personally responsible person.

13.6 You are entitled to object to personal data processing performed on the basis of a balance of interest. If you object to such treatment, we will only continue treatment if there are legitimate reasons for treatment that weigh heavier than your interests.

13.7 If you do not wish to process your personal information for direct marketing, you are always entitled to object to such treatment by sending an email to info@thurne.se. Once we have received your objection, we will cease processing your personal data for such marketing purposes.

13.8 You may submit any complaints regarding the processing of your personal data to the Data Inspectorate.

14. Contact information

14.1 Contact us if you have any questions about this Privacy Policy, processing your personal information or requesting a registry extract. Our contact information can be found below:

Thurne Teknik AB
Organization Number: 556262-5862
Lugnets Allé 1
120 65 Stockholm
info@thurne.se

Our websites that are covered by this privacy policy

<http://www.thurne.se>
<http://www.thurne.dk>
<http://www.thurne.fi>
<http://www.thurne.eu>